

**LifeTec**<sup>TM</sup>  
QUEENSLAND  
towards easier living



**2010**

**LifeTec Annual Report**

## Vision

People choose the most appropriate assistive technology to enable them to live independently and improve their quality of life.



## Media Release

*Front cover image: LifeTec President Rod Walters receives Disability Services Award from the Minister for Disability and Multicultural Affairs The Honourable Anastacia Palaszczuk with Paul Larcombe on the right, Chairperson Disability Council Queensland.*

**Minister for Disability Services and Multicultural Affairs The Honourable Anastacia Palaszczuk - Tuesday, September 07, 2010**

### **LifeTec President recognised in Disability Services Award during Disability Action Week 2010**

For the past 30 years, Ashgrove man Rod Walters has been advocating to achieve reforms and improved outcomes on behalf of people a disability.

Today Mr Walters was presented with an individual Disability Services Award during Disability Action Week 2010.

Disability Services Minister Anastacia Palaszczuk said Mr Walters, now a state government transport policy manager; had been a driving force for numerous disability organisations.

"For 30 years, Mr Walters has made a difference through his work with organisations such as peak body National Disability Service, **LifeTec** and the Spinal Injuries Association," she said.

"He helped develop **LifeTec** from a charity-based organisation to a leading player in the disability sector, helping people to access technical aids that change their daily lives."

Member for Ashgrove Kate Jones said Mr Walters was a truly deserving recipient of the Disability Services Award.

"Rod's tireless commitment and achievements have made a real difference to so many people," she said. "In the 1980s, Rod lobbied hard for better access to transport for people with a disability and his efforts contributed to the introduction of the Taxi Subsidy Scheme.

"He also lobbied long and hard for equitable access to housing, places of employment, public buildings and recreation facilities.

Disability Action Week from 5 to 11 September celebrates the experiences of people with a disability, and aims to raise community awareness of the benefits of building communities where people with a disability can be genuinely and meaningfully included.

This year's awards have again recognised those individuals and organisations whose work is directly related to disability, as well as individuals and community organisations that have chosen to include a disability focus within their wider role.

Ms Palaszczuk said the awards complemented the many local activities and events being held in Brisbane and across the state during the week.

"Disability touches the lives of tens of thousands of Queenslanders, which is why Disability Action Week is such an important and well-supported campaign," she said.

"This year's celebrations are continuing to raise awareness of the issues and challenges faced by people with a disability and their families and carers in our community."

## What is assistive technology?

Assistive technology is a device or system that provides people with practical solutions to everyday life activities.

Assistive technology can help people to:

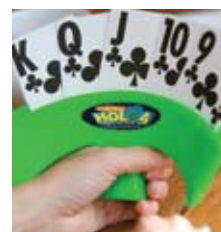
- look after loved ones by assisting with showering, dressing, and eating
- make mobility safer and easier
- open jars and turn taps on and off
- make computers easier to use and screens clearer to read
- ensure personal safety by using personal alarm systems at home
- make recreational activities much easier
- plus countless other practical ideas.



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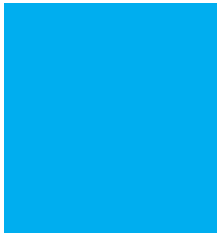
# President's Report

I am pleased to be able to present the LifeTec President's report for the 2009-2010 financial year:



**Rod Walters**

President



Considering the tumultuous economic climate over the past 12 months, I am delighted to advise that LifeTec has finished the year yet again a much stronger and more viable organisation. Importantly, this was done while still increasing the level of services to our clients.

James Barrientos, our Chief Executive Officer, provides more details on our service provision and financial position in his report, but I believe it is important to note that our net asset base continues to grow with an increase of 5.7% this year to \$982,000, while our services continued to grow by approximately 10% to over 24,000 service delivery units.

While the growth in our Brisbane centre has levelled off as expected, it has been more than matched by the rapid growth in service delivery from our Townsville centre. In the last twelve months, our Townsville centre experienced growth in service demand of approximately 25%. Our staff delivered thousands of phone and e-mail enquiries, information and consultation services, and education or professional development sessions. These valuable services were delivered to clients attending the LifeTec centre, as well as in clients' homes, care facilities and workplaces as part of our growing outreach program.

These results have been a truly remarkable achievement for LifeTec, and have been the result of a lot of hard work by our staff ably led by James Barrientos and Ian Rankin -- thanks team. Of course, it couldn't be achieved without the continued support of our funding bodies -- Department of Communities through their Home and Community Care (HACC), and Disability Services programs, and Queensland Health. We are sincerely grateful for their continued support.

I am pleased to advise that the Smart Home Demonstrator project I mentioned in my 2009 report has been realised. The Queensland Deputy Premier, and Minister for Health, the Honourable Paul Lucas, opened the Demonstrator on the 28th of May 2010. We have already had hundreds of individuals and groups specifically visiting the Demonstrator since its opening. It is an outstanding asset for the community and I firmly believe will make a real difference to the quality of peoples' lives over the coming years. Our sincere congratulations and thanks to Professor Jeffrey Soar, whose foresight and enthusiasm saw this from just an idea right through to what we have at LifeTec Newmarket today. With the Demonstrator up and running in Brisbane it is now important that we work with our partners to establish a similar community asset for North Queensland -- this is our next goal.

The other major project I mentioned in my 2009 report was the federal Department of Health and Ageing (DoHA) funded project to develop a national assistive technology accessible website, database and online search tool. This project is now one year into its three year development phase, and I am very pleased to report that its implementation is well within budget and well ahead of time. As with the Smart Home Demonstrator, this project will also provide real benefits to not only Queenslanders but to all Australians. Congratulations and thanks to Ian Rankin and the project staff for their great work in the development of this community asset to date.





While the Smart Home Demonstrator and the DoHA project will provide very real benefits to the community, they will also greatly assist us in achieving our client outcome and service evaluation framework which I mentioned in last year's annual report. We are very committed to having this framework operational so that we can measure the effectiveness of our services to the community. I expect we will see some real progress in its development in the 2010-2011 financial year.

The board has recognised that with the organisation's growth, we have an increased responsibility to continually improve our corporate governance framework. To this end, the board has introduced another two subcommittees during the 2009-2010 financial year to accompany its well-established finance subcommittee. We established a remuneration subcommittee, convened by Greg Moroney, which has been tasked with reviewing and making recommendations to the board on the remuneration for LifeTec's key senior staff. We have also established a strategic development subcommittee convened by James Reynolds. This subcommittee has been tasked with providing LifeTec's senior management with direction and advice about possible future strategic projects and providing advice and making recommendations to the board on the viability and priority for projects. While it is early days for both subcommittees, they together with the finance subcommittee, have proved to be invaluable to the board in ensuring appropriate corporate governance oversight of LifeTec's business.

A key element of our strategic plan is the development and implementation of a comprehensive marketing plan. I am pleased to report that this plan was finalised and approved by the board in February this year. This three year plan is very important for the organisation as it will provide the mechanism by which the community will gain a better understanding of our services and how they can make a real difference to people's lives.

Much of the success of LifeTec is the result of the work of our dedicated staff. On behalf of the board, I would sincerely like to thank all our staff for their excellent work and efforts in moving our organisation forward during the 2009-2010 financial year. I would also like to acknowledge the staff's input and cooperation in having our new three year Certified Agreement approved by the Queensland Industrial Relations Commission in October 2009. It is a good agreement for the organisation and its staff, and forms a good base for LifeTec's future advancement.

Finally, I again would like to sincerely thank my fellow board members for their contribution to our organisation this year. As well as ensuring LifeTec remains a vibrant and growing organisation, they have certainly made my job as LifeTec's President that much easier and, may I say, enjoyable.

### **Rod Walters**

*President*

**LifeTec Queensland**



LifeTec's net asset base continues to grow with an increase of 5.7% this year to \$982,000, while our service continues to grow by approximately 10% to over 24,000 service delivery units



# Chief Executive Officer's Report

It gives me great pleasure to present the 2009-2010 Chief Executive Officer's annual report.



**James Barrientos**  
Chief Executive Officer



LifeTec's purpose is to assist in the wellbeing of all Queenslanders. There is a genuine feeling amongst our staff and stakeholders that we have continued to make a real contribution in improving peoples' lives. We do this by enabling people to make educated choices about practical solutions to everyday problems. These solutions come in various forms of assistive technology, however, all have the same goal; to enable people to live independently and improve their quality of life.

One trend that has continued this year is that client needs and requests of LifeTec services are more complex than in previous years. We attribute this trend to our clients, and people in general, becoming better informed about available solutions for their health, including assistive technology. I am pleased to advise that LifeTec has been able to meet the changing needs of our clients by investing in the currency of its own information. We have dedicated staff continually researching different areas of assistive technology developments. This means the specialist advice and information we provide our clients is better able to meet their growing expectations.

Apart from the growing complexity of services provided to clients, LifeTec has also been successful in providing more services to more clients across Queensland. This follows a trend over the last few years where we have experienced increases of 10% to 20% in client demand for our services. The number of services delivered in the south east region of Queensland in the last twelve months again increased by approximately 10%. Our Townsville centre, which opened in November 2008, has experienced even greater demand for our specialist services, with the number of services provided in north Queensland increasing by approximately 25% in the last twelve months. LifeTec's continued growth of service provision means greater access and continuity of valuable services to our clients right across the state. In fact, our outreach program will increase from the current 12 week long trips to all regions across Queensland, to approximately 18 trips starting in the next few months. This is great news for our clients, especially rural and regional clients, as well as our staff, as it provides greater continuity of services for clients, and a sense of achievement and professional satisfaction for our staff.

In order to meet higher client expectations, LifeTec needs to remain at the forefront of assistive technology developments. One of the initiatives management undertook to assist with achieving this goal, was to undertake a fact finding study tour throughout Europe and the UK in July – August 2009. Management, including myself, attended a number of relevant conferences and was hosted by like-minded organisations and service providers in England, Scotland, France and Italy. This study tour confirmed our belief that ambient assisted living is gathering momentum as a means of retaining ones functional independence and safety, while enabling clients to live in the home environment for longer. As a result of this research, LifeTec was able to implement new ideas and technology in the Smart Home Demonstrator located in LifeTec's Brisbane premises.

As mentioned by Rod Walters in the President's report, we celebrated the opening of the Smart Home Demonstrator with its official launch by the Queensland Deputy Premier, the Honourable Paul Lucas in May 2010. This exciting initiative is a result of close collaboration between LifeTec and the Queensland Smart Home Initiative.

The Smart Home Demonstrator is now open for the public at LifeTec's Brisbane centre in Newmarket. This 60 square metre replica of a living unit, features a range of assistive technology items and designs that are built into the living areas of the unit. This includes an integrated personal alarm system that monitors falls, seizures, and other unsafe activities, ergonomically designed furniture designed to improve posture and assist people with getting in and out of chairs, universally designed areas to improve access and function, a fully adjustable electric bed, and telecare facilities that monitor a person's vital signs and other

LifeTec's Townsville centre, which opened in November 2008, has experienced even greater demand for our specialist services, with the number of services provided in North Queensland increasing by approximately 25% in the last 12 months.



health indicators. We believe the Smart Home Demonstrator will provide people with a better understanding of how assistive technology can improve their functional independence and safety at home. We also have plans to build a second Smart Home Demonstrator in our Townsville centre to provide our north Queensland clients with exposure to this concept.

A highly anticipated LifeTec project, is the development of a client outcomes framework. Although our staff see the positive results that assistive technology intervention can have on peoples' lives every day, we believe there is real value in being able to demonstrate the impact it has on our clients' lives. We are working on developing a framework to measure this impact, which will cover different components in the provision of assistive technology. Working closely with researchers from the Queensland Smart Home Initiative, we believe our client outcomes framework will be both effective and credible, and ultimately lead to improved services.

Another significant initiative being led by LifeTec, is a new national database and website on assistive technology. As part of this project, LifeTec will develop a national assistive technology accessible database and website, an online product search tool, and an extensive confidential client database. LifeTec is the lead agency for this project, working on behalf of all the Australian Independent Living Centres. Funded by the Department of Health and Ageing in Canberra, we are truly grateful for their vision and financial backing of this important project. As noted in Rod Walter's report, we are pleased to highlight that progress on this project is currently ahead of schedule and under budget. I extend my thanks to the entire project team for the successful and professional management of this important initiative.

The 2009-2010 financial year has seen LifeTec continue to evolve as an organisation and achieve many of its strategic goals. Of course, little of this would be achievable without close alignment and financial backing from our funding partners. LifeTec's association with its funders continues to strengthen as we work together to improve the lives of our mutual clients. I would like to especially thank the Department of Communities for their commitment to LifeTec services through their Home and Community Care (HACC) and Disability Services programs. I would like to make special mention that LifeTec was successful in obtaining significant additional funding from HACC, and that many of the initiatives currently being implemented or developed are a direct result of HACC's increased funding. This clearly represents an acknowledgement of LifeTec's valuable work. I also thank Queensland Health for their continued financial support of LifeTec services designed to improve the lives of Queenslanders.

The last twelve months has been a very rewarding time for LifeTec and its clients. Our continued evolution has meant LifeTec is now an even more professional and dynamic, yet caring, organisation. There is no doubt we possess a terrific group of staff who are highly dedicated to the wellbeing of our clients. However, we have also worked hard as an organisation to create a friendly and fun work culture that provides great professional development opportunities, as well as work satisfaction for all staff. I am very grateful to all our wonderful staff for their ongoing and genuine commitment to our clients. I would also like to pay special thanks to Ian Rankin, who has contributed greatly to the success of some of LifeTec's most significant projects and initiatives.

Of course, none of LifeTec's successes would be possible without the backing of a supportive board. I thank our President, Rod Walters, and all our board members for their continued support and trust in LifeTec's senior management.

## **James Barrientos**

*Chief Executive Officer*

**LifeTec Queensland**

## **Case study**

- A private occupational therapist called LifeTec's general enquiries phone number: 1300 885 886 to discuss options for a lady she was treating who experienced constant coccyx pain while sitting, resulting from a recent fall. Her client enjoyed reading but found it increasingly difficult to remaining sitting for extended periods, and also suffered discomfort and pain while sitting at work during the day. The client had tried placing a couple of pillows under herself but this was not sufficient, so the therapist arranged a LifeTec consultation to trial a range of coccyx cushions and inflatable rings. Following the consultation, the client was able to determine the best cushion for herself and went on to purchase a model that she was confident would suit her needs.



## Board of Management

### *President – Mr Rod Walters*

Rod has been involved in the disability sector since 1980 and is passionate to ensure organisations providing services to people with disabilities are effective, efficient and accountable. He is a former vice president, president and life member of the now Spinal Injuries Association of Queensland and State chairperson of ACROD. Rod is currently Manager (Policy and Legislation) in the Passenger Transport Division of the Department of Transport and Main Roads.



**Mr Rod Walters**

*President*



**Mr David Edwards**

*Vice President*



**Ms Gina Look**

*Treasurer*



**Mr James Reynolds**

*Deputy Treasurer*

### *Vice President – Mr David Edwards*

*Economist and Project Development Manager GHD*

David is currently an Economist and Project Development Manager for GHD working on a range of infrastructure projects in Australia and New Zealand. David's background is in economics, government and public policy, most recently as State Director for the Committee for Economic Development of Australia, Australia's oldest independent economic think tank.

Prior to CEDA, David worked in senior positions in the Queensland Government including Chief of Staff for the Leader of the Opposition and Principal Advisor to the Coordinator-General and other Directors-General.

David has degrees in arts and economics from the University of Queensland.

### *Treasurer – Ms Gina Look*

*M. Comm, FCCA, CPA*

Gina has an extensive background in financial management and auditing, including work with the Brisbane City Council and chartered accountants in Trinidad, West Indies. Gina is currently a senior financial investigator with the Crime and Misconduct Commission. Gina joined the Board of Management in February 2004.

### *Deputy Treasurer – Mr James Reynolds*

*B. Economics, MBA (Executive)*

James has been involved in volunteering in the community sector since the mid-1990s having been a member of governance boards for community organisations providing services to people with disabilities, training and education to Indigenous people, and the operation of not for profit Art gallery focused on promoting emerging artists. James has over 10 years of experience in corporate strategy economic regulation and public policy associated with essential services, notably energy markets. James is currently General Manager, Regulation and Market Development, in Alinta Energy Limited.

## Committee Members

**Ms Jan-Maree McGregor**

**Mr Greg Moroney**

**Ms Lesleigh Fritz**

**Ms Jan Walker**

## Hon. Secretary & Management Team

**Mr James Barrientos**

**Mr Ian Rankin**



# LifeTec Queensland Team

## Management Team

Chief Executive Officer – James Barrientos  
Business Manager – Ian Rankin  
Services Manager – Lisa Webb  
Assistant Services Manager – Wendy Stevens

## Senior Health Professionals

Barbara Arnold  
Jamie Matveyeff  
Chris Sweeney

## Community Development & Marketing Officers

Tony Baird  
Scott Green

## Health Professionals

Jeremie Alexis  
Terri-ann Brown  
Chris Dowdle  
Amy Eldridge  
Dennis Lo  
Huong Nguyen  
Karen Pomfrett  
Gaenor Walker  
Cindy Wilesmith

## Client Service Officers

Juliet Chapman  
Judy Jacobsen  
Jean Luik  
Lindsay Nott  
Jenny Velkovic  
Teri Widener

## Accounts Officer

Kevin Rogers

## Allied Health Assistants

Steve Larkin  
Sarah Woodhead

## DOHA ILCA Project Team

### Project Officer

Catherine Sheehan

### Assistants

Scott Cooper  
Donald Hills



## Case studies

- A high school student with an intellectual impairment had poor literacy. His daily struggle to read and write impacted his motivation to learn, and resulted in avoidance of these tasks. LifeTec was asked to evaluate the situation and recommend literacy support software. LifeTec introduced the student to a program called TextHelp Read and Write Gold which works by analysing the student's typing to predict what he was attempting to write. From the predicted options the student could select the intended text and retype the words correctly. The software would then "read" out loud what the student had typed, which proved extremely motivating and encouraged him to think of new things to write. The software proved very suitable for the client's needs, and has many other features that he will be able to access as he grows more confident in his literacy skills.
- The mother of a four year old girl with cerebral palsy consulted LifeTec for advice on a suitable supportive chair. The mother's aim was to find a chair that would enable her daughter to be raised to a level where she could be involved in family social activities more easily, such as sitting at the dining table or watching her parents prepare food at the kitchen bench. LifeTec provided several chairs for the girl to trial and advised the mother of recommendations for next steps. LifeTec further discussed issues that were relevant to the family now and in the future, such as transfer techniques into chairs, and options for hoists and vehicle modifications that may help as the daughter grows and lifting becomes more difficult for her parents. The mother was very appreciative of the opportunity to compare chairs and discuss her needs.

# Balance Sheet

Balance at 30th June 2010

2009		Notes	2010
	<b>Assets</b>		
	<u>Current Assets</u>		
271,183.39	Cash, Deposits and Floats		1,495,048.40
19,276.00	Accounts Receivable	1.c	16,364.05
13,97.95	Payments in Advance		5,360.00
303,857.34	Total Current Assets		1,516,772.45
	<u>Fixed Assets</u>		
1,074,775.01	Equipment and Motor Vehicles (after depreciation)	1.b	1,105,177.20
<b>1,378,632.35</b>	<b>Total Assets</b>		<b>2,621,949.65</b>
	<b>Liabilities</b>		
	<u>Current Liabilities</u>		
9,287.85	Accounts Payable	1.c	2,578.00
4,347.16	Employee and Payroll Liabilities	1.d	36,467.64
67,996.52	GST		89,844.80
26,097.98	Grants Unexpended	2	669,646.96
206,798.60	Leave Provisions	1.d	151,631.00
<b>450,024.11</b>	<b>Total Current Liabilities</b>		<b>950,168.40</b>
	Non Current Liabilities		
	Grants Unexpended	2	690,000.00
	<b>Total Liabilities</b>		<b>1,640,168.40</b>
<b>928,608.24</b>	<b>Net Assets</b>		<b>981,781.25</b>
	<b>Equity</b>		
	Balance at 1st July		
710,879.76	Opening Balance QB Adjustment		928,608.24
218,448.48	Plus Net Income		53,781.01
<b>928,608.24</b>	<b>Balance at 30 June</b>		<b>981,781.25</b>

## Profit & Loss Statement

For Year Ended 30th June 2010

<b>2009</b>		<b>2010</b>
	<b>Income</b>	
2,098,556.23	Recurrent Funding	2,259,419.92
472,586.05	LifeTec Generated Funds	1,065,423.37
<b>2,571,142.28</b>	<b>Total Income</b>	<b>3,324,843.29</b>
	<b>Expense</b>	
1,478,631.39	Staffing Costs	1,717,576.59
151,328.69	Administration	147,133.30
128,410.24	Depreciation and Minor Capital	188,154.94
594,323.48	Overheads and Service Costs	434,128.61
<b>2,352,693.80</b>	<b>Total Expense</b>	<b>3,271,670.28</b>
218448.48	Operating Surplus	53,173.01
2,098,556.23	Transfer to Equity	53,173.01

# Notes to and Forming Part of the Accounts

For The Year Ended 30th June 2010

## **Note 1: Statement Of Significant Accounting Policies**

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirement of the Associations Incorporation Act Queensland. The committee has determined that the association is not a reporting entity.

The financial report has been prepared on accruals basis and is based on historic costs and does not take into account ranging money values or, except where specifically stated amount valuation of non-amount assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in preparation of this financial report.

### **(a) Depreciation**

All non current assets are depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

The assets' residual values and lives are reviewed and adjusted if appropriate at each balance sheet date.

### **(b) Receivables and Payables**

The entity recognises all receivables and payables with an invoice date on or before 30 June, at their GST inclusive value.

### **(c) Employee Entitlements**

Provision is made in respect of the Association's liability for Long Service Leave and Annual Leave at balance date. No provision is made for unpaid wages or sick leave accrued at balance date.

The provision for long service leave has been made for all employees after 7 years of service.

The long service leave and annual leave provisions are based on salary including salary sacrifice components, but not including superannuation.

### **(d) Income Tax**

The association is a not for profit organisation and therefore is not subject to income tax under the Income Tax Assessment Act as the association's constitution prohibits the distribution among members of any profits or property remaining upon the dissolution of the association.

# Notes to and Forming Part of the Accounts

For The Year Ended 30th June 2010

## **Note 2: External Grants And Project Funds**

### **Unexpended Funds**

Unexpended Funds at 30 June relate to the programs which are still operating at year end and where the association will either incur further expenses to complete the program or alternatively will refund the unexpended funds to the respective government departments.

## **Note 3: Lease Commitments**

The association is committed to a 10 year commercial lease on its premises and is in its third year of such lease. A guarantee on the lease is secured by a Bank Term Deposit.

## **Note 4: Contingent Liabilities**

There are no contingent liabilities at the 30 June 2010.

## **Note 5: Events After The Balance Sheet Date**

No significant subsequent events have occurred since balance sheet date which would make these financial statements materially inaccurate or misleading.



## Statement by Board of Management

The committee has determined that the association is not a reporting entity and that this special purpose report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

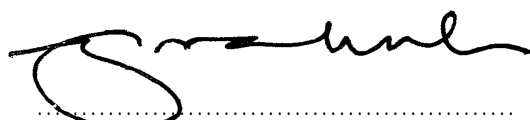
In the opinion of the committee the financial report:

1. Presents a true and fair view of the financial position of LifeTec Queensland Inc. as at 30 June 2010 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that LifeTec Queensland Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the board and is signed for and on behalf of the board by:



.....  
**Rod Walters – President**



.....  
**Gina Look – Treasurer**

Dated this 14th day of August 2010

# Independent Auditor's Report to the Members of LifeTec Queensland Inc.

For The Year Ended 30th June 2010

## Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of LifeTec Queensland Inc, which comprises the balance sheet as at 30 June 2010, the profit & loss statement, a summary of significant accounting policies and other explanatory notes.

## Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the Associations Incorporation Act Queensland 1981 and are appropriate to meet the needs of the members. The committee's responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

## Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate to the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting obligations under the Associations Incorporations Act Queensland 1981. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence is sufficient and appropriate to provide a basis for our audit opinion.

# Independent Auditor's Report to the Members of LifeTec Queensland Inc.

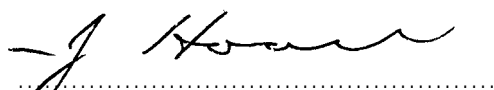
For The Year Ended 30th June 2010

## Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

## Auditor's Opinion

In our opinion, the financial report of LifeTec Queensland Inc presents fairly, in all material respects the financial position of LifeTec Queensland Inc, as at 30 June 2010 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the Associations Incorporation Act Queensland.



**Norman J Hoare**

Registered Company Auditor

MORRIS & BATZLOFF

Chartered Accountants

96 Lytton Road, East Brisbane

Dated this 20th day of August 2010

# Queensland Smart Home Demonstrator Officially Opened.



*Professor Jeffrey Soar and Deputy Premier the Hon Paul Lucas*



On 28 May 2010 Deputy Premier the Hon. Paul Lucas officially opened the Queensland Smart Home Initiative (QSHI) Demonstrator Phase II at LifeTec's Brisbane display centre.

QSHI is a collaborative project designed by a team of community and corporate organisations, universities and government bodies to educate the community and encourage the adoption of assistive technology for older people, people with special or ongoing needs, and people managing chronic illness.

The demonstrator facility showcases assistive technology in action. It is set up like a modern apartment, with the technology positioned where it would be located in a real home environment. Most of the technology is active, allowing visitors to try and experience the devices in real life.

The aim of the QSHI is to advance the adoption of intelligent assistive technologies to encourage and support independent living, access to care, improved outcomes and reduced costs. This philosophy perfectly complements LifeTec's own aims, and enables us to further assist our clients with easy access to a broad range of information and improved service delivery.

The QSHI demonstrator is open to industry, carers and the general public, with tours of the technology available by appointment.

## LifeTec Townsville continues to grow.

Since opening its doors 18 months ago, LifeTec's Townsville display centre has received an overwhelmingly positive response.

To cater for the increasing demand and to allow improved access to our services, plans are currently underway to extend the Townsville showroom. The extension will see a 50% increase in floor space enabling us to expand our collection of assistive technology and house a larger conference room.

Public access to our trained staff members has also improved. 2010 saw a further increase in services to the Townsville community with additional Saturday opening hours. LifeTec's Townsville display centre is now open on Saturdays from 9am to 2pm.

## Case studies

- A middle aged woman and her occupational therapist visited LifeTec for a consultation to trial manual and powered wheelchairs. The aim of the session was to assess which mobility option would be suitable for the client given her physical, social, psychosocial, environmental and equipment needs, and to provide guidance and support to the occupational therapist who specialises in mental health and had limited experience with assistive technology. A range of manual and powered wheelchairs that are listed under the MASS SOA (Medical Aids Subsidy Scheme – Standard Offer Agreement) were tested during the session, and considerations for the application and use of different devices were discussed at length. Overall, it was decided that a powered wheelchair would provide the client with the greatest level of independence. LifeTec provided the occupational therapist with information on suitable models, and advised them to contact the wheelchair suppliers to arrange a formal trial within the client's home.
- An intellectually disabled client suffering from epilepsy had experienced several seizures while sleeping and fallen out of her bed. LifeTec demonstrated drop down rail and bed rail options. The bed rail was immediately dismissed as it would not affix sturdily to the client's current bed. The drop down rail was considered as a possible option, however due to its metal frame, it was thought that the client may still injure herself during a seizure. In the end, LifeTec recommended a curved mattress with high sides as the best option to provide soft barriers to prevent harm during seizures while enabling enough support to keep the client from falling on the floor.

## Case studies

- A woman approached LifeTec with concerns about the welfare of her 81 year old mother, who lived alone and suffered from reduced mobility due to arthritis of the knees. The daughter's main concern was her mother's safety around the kitchen, particularly when handling hot items. A LifeTec health professional discussed the benefits of using a kitchen trolley to transfer hot items around the kitchen, while doubling as a mobility aide. LifeTec also recommended kitchen modification ideas to improve safety and enable the 81 year old to maintain her independence as a cook - a very important part of her lifestyle.

- A 94 year old man was hospitalised following a stroke and vertebral fracture. Prior to his discharge, the man's daughter came to LifeTec for advice about preparing her home so that her father could come to live with her. The daughter was fearful of her father having a fall, and particularly apprehensive about his determination to use the bathroom without assistance in the middle of the night.

LifeTec presented various portable commode and bedside urinal options so that the elderly man would not need to walk through the house in the dark to the bathroom. The daughter indicated that she would still like to know when her father was awake so that she could assist him to use the portable toilet. LifeTec demonstrated the use of bed and chair occupancy monitors, and the daughter selected an Invisa-Beam alarm which would alert her the moment her father sat up and activated the infrared beam. She was very satisfied with these recommendations, and felt more confident about caring for her father.

- An elderly couple made an appointment with LifeTec with the aim of improving their management of day-to-day tasks around the home. The husband suffered from increasingly exacerbated symptoms of Parkinson's, and the wife struggled to maintain her role as his primary carer, while herself suffering from severe osteoarthritis. A LifeTec health professional spent time talking with the couple and trialing a variety of assistive technology devices designed to make life easier for them both. The couple left with many useful ideas to manage the "simple" activities in their daily lives including eating, drinking, computer access, putting on socks and doing up buttons.



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**LifeTec**<sup>TM</sup>  
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towards easier living

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Home of the Queensland Smart Home Display

