



In loving memory Rod Walters 7.7.2014

Annual Report
2013 - 2014

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LifeTecTM
towards easier living

LIFETEC'S PURPOSE

LifeTec connects people and communities with assistive technology that enables their aspirations.



2013/2014 was a year of continued growth for LifeTec. We continued to build our core services, educational offerings, innovative practice and strengthened our networks to reach the wider community.

EDUCATION

This year in education, as with all our services, we embraced the concept of digital service delivery, by incorporating online webcasts to our program.

The concept of 'blended' learning, allows people to supplement traditional face-to-face workshops with content delivered via the internet; in this case by the form of webcasts. The up-take has been fantastic with hundreds of registrations for each webcast. The webcasts allow "attendees" the opportunity to receive quality LifeTec content when and where they want it. This is particularly useful in the health and community care sector, which has a busy and diverse workforce. It has also allowed greater participation from regional and rural participants that may have previously been unable to attend similar traditional workshop based at LifeTec.

The education of future clinicians on the value of assistive technology has been a key area of development for LifeTec in 2014. We have engaged with most of the tertiary institutions within Queensland to provide education and training to both local and international students. Many of these institutions have already started discussions for re-engaging with our services in 2015.

LifeTec has surveyed more than 100 allied health staff across Queensland in order to develop a 2015 education plan that is responsive to the needs of both metropolitan and rural clinicians. It is our aim to use the combination of our face to face education services with digital service delivery to become the education partners of choice for allied health professionals in Queensland and beyond. Watch this space!



COMMUNITY

Throughout the year LifeTec exhibited at hundreds of expos and conferences throughout the state and provided free community presentations to a variety of groups and services.

Our engagement with professionals working in the sector was further enhanced by LifeTec staff providing presentations at a number of state, national and international conferences.

LifeTec was instrumental in coordinating the 2014 Positive Ageing Journey Event and Expo that was held in May. The highly successful event was able to build on the success of the previous event and provided thought provoking, interactive and educational presentations to assist the attendees to gather information about enhancing their health and wellbeing.

Our commitment to enhancing the awareness of assistive technology amongst the general community was further enhanced by the successful running of Seniors Week Expos at the Brisbane and Townsville display centres.

Celebrate Seniors Week at LifeTec

It's FREE!
Join us for the Active Living Seniors Living Expo, Art Exhibition and Morning Tea

**MONDAY
18TH AUGUST 2014
9am to 12 noon**

VENUE:
LifeTec
Level One
Reading Newmarket Shopping Centre,
Cnr Newmarket and Enoggera Roads,
Newmarket
(ample parking and lift access available in the lower east underground car park)

RSVP:
PHONE: 07 3552 9000
Thursday 14th August 2014
VISIT:
www.lifetec.org.au

THE DAY WILL FEATURE:

- Free morning tea
- Informative speakers and displays from a variety of community service providers
- Fabulous entertainment including: **The Uke Dukes**, QASMT string quartet and a choir
- Launch of the Seniors Art Exhibition (Art Exhibition runs from 18 - 22 Aug)
- Great prizes to be won
- Tour of LifeTec's Display Centre and Smart Home, filled with assistive technology to help you in your everyday life

Funded by
COTA **LifeTec**
towards easier living

INNOVATION

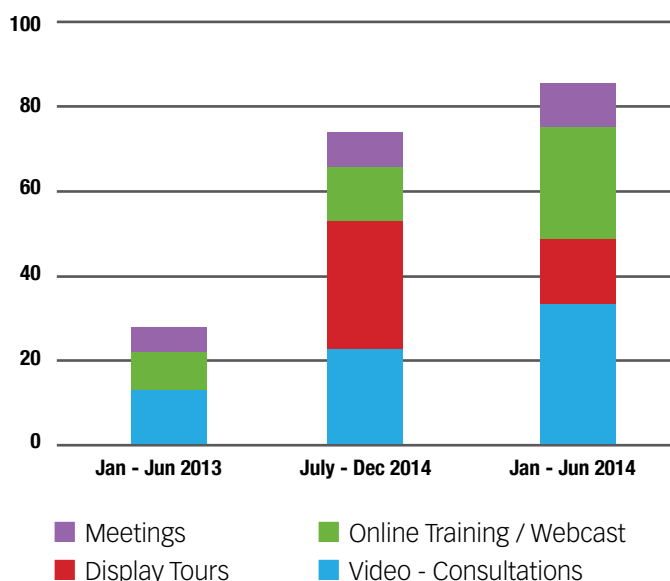


Digital Transition Strategy

Throughout 2013/2014 we have seen continued development across our suite of digital services.

Telehealth Services

Our telehealth services expanded to include interactive display tours, cross-site education and webcasts. We have seen a steady growth in demand for our video-consultation services from a variety of people throughout Queensland and regularly receive positive feedback on how easy and convenient it is to access our services in this way. We continue to embrace the benefits of our Telehealth services as our capacity to provide more services has increased due to the reduction of travel and waiting times.



Community Engagement

We have continued to provide a range of community presentations and expos promoting smart assistive and emerging technologies throughout Queensland. This has included a series of exhibitions across the state at the Smart Assistive Technology Information Sessions.

In preparation for the establishment of our video enquiries service, we have been regularly running a range of workshops on utilising iPads and tablet technologies for health and wellbeing and to build consumer familiarity and comfort in using these technologies.

We have continued to progress a number collaborative projects with community organisations to support the uptake and success of assistive technologies by utilising our telehealth services to enhance services at the point of care.

Sector Development & Capacity Building

Along with training and support for people throughout the community, we have been successfully running a series of workshops for health care professionals to upskill in how to implement a telehealth service "Bringing Telehealth into Practice". These workshops have run throughout the state including Cairns and Townsville and are readily available for organisations.

INNOVATION

"I found the workshop really useful. I have used the information in the workshop for one client I've been working on a weekly basis with a success rate of 85%. I have been able to manage the problem by having a face-to-face session every 4th week. I plan to offer services this way in the future."

Telehealth Workshop Participant



LifeTec's expertise in this area continues to be recognised with presentations at a number of national conferences including:

- The International Conference on Successes and Failures in Telehealth (SFT-13)
- Leading Age Services Australia Queensland Community Care Conference
- The Queensland Disability Conference
- The National Pharmacy Conference
- The ARATA (Australian Rehabilitation & Assistive Technologies Association) National Conference
- SARRAH (Services for Australian Rural and Remote Allied Health) National Conference for Rural and Remote Allied Health Professionals.

Research

LifeTec continues to develop partnerships and opportunities with key university disciplines relevant to assistive technology application to investigate issues such as provision of services, alternative service delivery models, community services, and continuum of care for clients. A number of telehealth research projects are underway partnering with the Queensland University of Technology, University of Queensland, the Centre for Online Health and the University of the Sunshine Coast.

Future Opportunities

We are excited to announce that October 2014 will see the launch of our skype enquiries helpline. We are also expanding our range of online education and learning materials via our youtube channel, webcasts and soon to be launched online learning and education portal.

Home Modification Service

It has been another busy year for LifeTec's Home Modification services. Continuing on from the success of the Spinal Cord Injury Response (SCIR) Private Home Modification program, LifeTec was also appointed as the Service Provider for the Queensland Department of Communities, Child Safety and Disability Services Minor and Major Home Modification Programs.



"Without this help I would never been able to afford a safe home modification; this work has given me hopefully many more years at home and independence."

Through this program, LifeTec provides home modification services to eligible clients in the Townsville region, under 65 years of age who have a moderate, severe or profound disability or condition which restricts their ability to carry out activities of daily living. Within 5 months the Townsville team had cleared the waiting list and continues to deliver great outcomes for clients and funders.

Since taking over the administration and project management of the SCIR Private Home Modification program in January 2013, we have built a framework of practice that has put the client at the centre of the decision making process. Our clients are actively involved from the initial assessment through to the completed building modifications. LifeTec has serviced just under 100 clients in this timeframe.

Achievements have included dramatic cuts of over 50% in the overall timeframe from initial assessment through to the acquittal of building works and an abolition of delayed hospital discharges. We have incorporated innovative telehealth practices to address the needs of rural and regional clients and we have introduced and formalised an outcome framework.



"the house looks great - a lot better than I expected! I so appreciate everything you have done, and obviously so much care and attention to detail has been put into everything! You are all wonderful and it feels great to be home! Can't wait for the furniture to be put back in place to get the real effect. Thank you all so much again. I will certainly be spreading the word to let everyone know how great you have all been!"

Karen, 2014

Valuing our Clients

Our clients are at the core of everything we do at LifeTec.



In Loving Memory of
ROD WALTERS



It is with great sadness and a heavy heart that we advise of the passing of LifeTec's much respected and dedicated President Rod Walters O.A.M. Rod passed away on Monday 7th July 2014.

ROD WALTERS dedicated most of his adult life to improving the lives of people with a disability. This commitment resulted in him joining the Board at LifeTec (formerly the Independent Living Centre of Queensland) in 1988, becoming Vice Chairperson in 1996 and then President of the Board in 2005 until his passing.

Rod loved LifeTec and what it stands for. His Presidency was driven by his genuine desire to help people, especially those with a disability. His relentless dedication to improving peoples' lives was evident by his amazing generosity of time. He did this gladly.

There are many thousands of people who have attained their aspirations as a result of Rod's work and commitment. This is one of Rod's greatest legacies.

A shared commitment with his LifeTec colleagues to help other people resulted in close working relations between Rod, his fellow board members and management. Rod's genuineness, humility and humour are already sadly missed by those who worked closely with him.

It is important to remember that under Rod's Presidency, LifeTec has been transformed significantly from an unsustainable charity service, to a highly successful and recognised leader in the field of assistive technology services.

In addition to his achievements, Rod was also very personable. Staff always enjoyed chatting with Rod and he always showed genuine interest in other's personal and family life.

He will be deeply missed.





Vice President's Report

I am writing this report as Vice President due to the sad and unexpected passing of our President, Rod Walters OAM on 7th July 2014.

Rod's achievements during his time as President, following his election as Chairperson at the Annual General Meeting in 2004, are outstanding and are best reflected in the fact that LifeTec has grown over three times its original size during Rod's time. In 2003/2004 our income (trading as the Independent Living Centre) was \$1.957M compared to \$6.072M in 2013/2014.

Rod presided over a level of stability at the Board and organisational levels that is unsurpassed. During this period we have seen a number of long serving board members provide over 9 years' service including Gina Look, Greg Moroney, James Reynolds, and Jan-Maree McGregor. I am also thrilled about the prospect of welcoming Jan-Maree McGregor back to the board later this year after her leave of absence. This year also marks 8 years on the board for me. The same can be said for the Senior Management team of James Barrientos and Ian Rankin who both have been with us for 9 years. We have all maintained our positions because of Rod's leadership, and vision and contribution to this organisation.

I feel this continuity of service is important to LifeTec, our clients and stakeholders, therefore it will be my honour and privilege to stand for election as President following the Annual General meeting on 23rd September 2014.

If I may quote from the eulogy read by LifeTec CEO James Barrientos at Rod's funeral service;

"Rod loved LifeTec and what it stands for. He took joy in knowing that his contribution and leadership was helping people get more out of life by restoring their independence. Rod's dedication to this cause was evident by his amazing generosity of time. He gave so much of his time and energy to LifeTec, yet he always did this gladly.

Rod was also happy that LifeTec's continued growth meant we were reaching more and more people every year. It's important to remember that under Rod's presidency, LifeTec was transformed from an unsustainable charity service, to a highly successful and recognised leader in our field which has grown to over 4 times its original size. This is a great testament to Rod's commitment to LifeTec.

In finishing, I would like to leave you with the following thought. Today there are many, many thousands of people who have gone on to achieve their personal aspirations and who now live richer lives as a result

of Rod's work and commitment. This is an admirable achievement, and it's one of Rod's great legacies."

I would also like to take this opportunity to say sincere thanks to Rod's wife Gill for her dedication in ensuring Rod was able to attend LifeTec Board meetings and the numerous associated meetings that were required of his role.

Government funding bodies in recent years have stressed that the funding all organisations receive from them should be viewed as "supplementary". As such we are required to generate our own income to ensure ongoing sustainability. LifeTec has continued to grow private services to such an extent that 2013/2014 was a record year. This has allowed us to have funds in reserve for future growth and unforeseen expenses. I am very pleased to report that LifeTec is now in a sound financial position with strong management and human resources to support our operation as we move forward.

I would like now to take this opportunity to acknowledge our major funding partners: the Department of Communities, Child Safety and Disability Services; Queensland Health and Department of Social Services (Federal) through the Home and Community Care Program. I sincerely thank our partners for their continued support.

LifeTec indeed has some wonderful staff. On behalf of the board, I would sincerely like to thank all the LifeTec staff for their great work during the last twelve months.

Finally, my sincere thanks to my board colleagues James Reynolds, Greg Moroney, Richard Barber, Nonie Malone, Elizabeth Hughes and Renita Garard for their continued support, enthusiasm and knowledge. I also say a particular thanks to Gina Look who retired from the Board after a long and distinguished period of service to LifeTec.

We look forward to another successful year in 2014/2015.

David Edwards
Vice President
LifeTec



Claire and Tara

Claire and Tara are Occupational Therapists at the Geriatric Assessment Rehabilitation Unit (GARU), The Royal Brisbane and Women's Hospital.

They provide goal-oriented therapies to improve upper limb function, cognitive rehabilitation, functional assessments, equipment prescription and discharge planning. They frequently utilise the LifeTec website and contact LifeTec staff to seek further information about Assistive Technology (AT) to assist their patients.

"It is of great benefit for us to bring our patients to LifeTec's display centre. There we are able to show them practical examples of AT including things such as stair lifts, kitchen equipment for people with the use of only one hand, mobility options, smart home technologies for people with dementia or cognitive impairment, beds, hoists and many other examples."

"Our clients have often commented that it is a very positive experience for them to visit LifeTec. We often recommend our patients to go back to LifeTec even when they have left our service. LifeTec services are fantastic and in some cases life-saving."

"LifeTec staff are very informative and efficient with providing information and input, particularly in relation to AT solutions or considerations that we may not have thought of."



CEO's Report

This year has presented an ambivalent mix of success and sadness for LifeTec.

On one hand, LifeTec has continued to achieve outstanding results for our clients and funders, and on the other hand, we experienced the tragic passing of our as President of the Board, the late Rod Walters.

Rod's sudden passing in July 2014 was both tragic and sad. It came at a time when as the LifeTec President, Rod was enjoying a sequence of great results for our clients, our funding bodies and our staff. He relished in the thought that LifeTec continues to improve the lives of more and more people through the growth and innovation of our services. Rod's commitment to helping others was admirable. It also continues to inspire my colleagues and I to work towards this great cause. With this in mind, I am very proud to share some of LifeTec's successes over the last year.

The necessary current health reform changes have presented challenges to many in our sector, including LifeTec. To ensure our services remain relevant and valuable now and in the future, we have adopted the important strategy to align our organisation with key reform priorities. Some of these include having genuine client centred services and solutions, innovative service models, demonstrable client outcomes, and offering great value for money.

At LifeTec, we are proud of our genuine client centred services. For many years, we have seen the positive difference that our staff make in peoples' lives through the correct application of assistive technology. To better demonstrate this value proposition to our clients and their families, funders and other complementary service providers, we developed a Client Outcomes framework to measure the impact of our services in enabling clients' aspirations. These outcomes have assisted us to further improve our models of service delivery to clearly identify clients' wants and needs, correctly recommend assistive technology to help achieve these, and monitor their progress along the way. Importantly, this process helps everyone at LifeTec remain truly client centred.

Apart from maintaining our client focus, our Client Outcomes framework also enables LifeTec to demonstrate our outstanding results in helping people to remain independent and socially connected. One of our Client Outcome metrics demonstrates that 93% of clients who adopt our assistive technology recommendations go onto to achieve their identified goal(s). Apart from the obvious (and important) result of

helping people to get the most out of life, this powerful outcome combined with some of our other results, can also lead to significant flow on effects. Some of these include improved social engagement with family, friends and community, greater participation in our economy through vocational, educational and recreational activities, and reducing premature and inappropriate admission to care facilities.

Our Client Outcome successes and metrics have also assisted LifeTec in securing additional funding from government bodies to help us reach more clients. Two examples include receiving further funding to provide additional Spinal Cord Injury Response clients, as well as an extension of our Service Agreement with Disability Services until June 2015.

In last year's Annual Report I spoke about our continued investment and development of LifeTec's innovation strategy. Some of our more recent developments in this area include sector training and awareness, increasing the scope of our AT services including virtual tours delivered through telehealth, and the transitioning to Cloud based IT infrastructure to better manage our communication and data systems. I'm pleased to report our digital strategy continues to produce fantastic results for our clients, staff and funders. These include a reduction in wait times for outreach clients by over 60%, increased capacity to provide more than 50 additional consultations with the same number of health professional staff, and importantly, significantly improving convenience and continuity of service for regional clients who would otherwise find it difficult to visit a LifeTec centre.

It is also rewarding to see that LifeTec's innovative success has received wide recognition. Digital Brisbane is a subsidiary of the Brisbane City Council which promotes digitising small and medium enterprise services. LifeTec was selected by Digital Brisbane as a champion of digital services in the community health sector. They produced a short video of our digital services to help promote the uptake of digital services in other Queensland organisations. For those of you who are interested, you can view this video under the 'videos' tab of LifeTec's website at www.lifetec.org.au Brisbane City Council has also provided LifeTec with funding to assist in developing a virtual reality



component to our Smart Home Demonstrator. Other recognition of the benefits of our innovative models of service delivery includes additional funding from the Department of Communities and the Disability Services to assist with extending these services to more Queenslanders.

Another important priority for government in the provision of community services is obtaining value for money.

This has become paramount as demand continues to increase for community health services. LifeTec's sound business principles combined with our digital strategy has produced outstanding value propositions to our clients and funders. In short, we now deliver more services to more people throughout Queensland, with less delay and inconvenience to them, whilst still achieving extremely high levels of client outcomes and satisfaction. Some of these results include eliminating a hospital wait list for the Spinal Cord Injury Response services, abolishing a previous three year wait for home modification services in Townsville, and the ability to provide approximately 65% additional LifeTec services with approximately 20% additional resources.

Everyone at LifeTec is extremely proud of our achievements over the last year. However, in the quest to deliver services more smartly, we never lose sight that our purpose is to connect people and communities through assistive technology to enable their aspirations. In order to truly achieve this people centred purpose, you need staff that are genuinely driven to improve peoples' lives. LifeTec staff are carefully selected to contribute to this important purpose and to create an enjoyable team culture within the organisation. I extend my sincere gratitude to all our dedicated staff for the wonderful results and culture. My special thanks also to our management team, Ian Rankin, Wendy Stevens and Stephen Pether for their unwavering commitment to LifeTec and our clients.

I offer my warm thanks to all our supporters and funders who have contributed to our valuable social cause. These include the Department of Communities, Child Safety and Disability Services, Department of Social Services, Queensland Health, and the Brisbane City Council.

Lastly, I would like to acknowledge and thank all the members of the LifeTec board for the great support they have offered me and our management team in realising our goals. I am certain Rod Walters would also be proud of this great partnership and its wonderful achievements.

James Barrientos
Chief Executive Officer
LifeTec



Our Staff

Jul 01 2013 to Jun 30 2014

Board of Management (Office Bearers)



Mr Rod Walters (OAM)
President - passed away
7th July 2014



Mr David Edwards
Vice President



Mr James Reynolds
Treasurer



Mrs Renita Garard
Deputy Treasurer

Board of Management

Greg Moroney
Richard Barber
Elizabeth Hughes
Nonie Malone

Senior Management Team

Chief Executive Officer
James Barrientos

Business Manager
Ian Rankin

Services Manager
Wendy Stevens

Manager Townsville

Stephen Pether

Community, Digital & Marketing

Desleigh de Jonge
Scott Green
Tony Baird

Senior Health Professionals

Amy McKenzie
Chris Sweeney
Gaenor Walker
Jamie Matveyeff
Natalie Sanders

Health Professionals

Bradene Standen
Dennis Lo
Karin Schuhmann
Kati Graham
Katie-anne Grice
Leena Fraser
Matthew Goyne
Michael Sharp
Natalie Giumelli
Natalie Harbour
Rhiannon Courtney
Sally Redman
Zoë du Cann

Senior Client Service Officer

Jenny Velkovic

Client Service Officers

Barb McCullough
Janice Beamish
Jean Luik
Judy Jacobsen
Lindsay Nott
Shontell Bound
Wol Thiik



Balance Sheet

as at 30th June 2014

2013		Notes	2014
	Assets		
	Current Assets		
\$412,477.58	Cash, Deposits and floats		\$1,332,391.61
\$119,498.35	Accounts receivable	1.b	\$84,862.86
	Payments in advance		\$5,831.52
\$531,975.93	Total Current Assets		\$1,423,085.99
	Fixed Assets		
\$1,307,020.48	Equipment and Motor Vehicles (after depreciation)	1.a	\$1,244,004.00
\$1,838,996.41	Total Assets		\$2,667,089.99
	Liabilities		
	Current Liabilities		
\$100,617.13	Accounts Payable	1.b	\$42,415.76
\$33,442.00	Employee and Payroll Liabilities	1.c	\$44,600.69
\$45,769.72	GST		\$77,765.00
\$328,355.15	Grants Unexpended	2	\$815,452.00
\$132,746.12	Leave Provisions	1.c	\$134,014.85
\$640,930.12	Total Current Liabilities		\$1,114,248.30
	Non Current Liabilities		
\$103,064.00	Provision for Long Service Leave		\$141,947.00
\$103,064.00	Total Non Current Liabilities		\$141,947.00
\$743,994.12	Total Liabilities		\$1,256,195.30
\$1,095,002.29	Net Assets		\$1,410,894.69
	Equity		
\$1,071,426.68	Balance at 1st July		\$1,095,002.29
\$23,575.61	Plus Net Income		\$38,892.40
	Plus Surplus Retained	6	\$277,000.00
\$1,095,002.29	Balance at 30th June 2013		\$1,410,894.69

Profit and Loss

as at 30th June 2014

2013		2014
	Income	
\$2,798,335.18	Recurrent Funding	\$2,826,106.39
\$1,565,896.48	LifeTec Generated Funds	\$3,184,297.72
\$4,364,231.66	Total Income	\$6,010,404.11
	Expense	
\$2,274,057.52	Staffing Costs	\$2,496,973.41
\$166,427.50	Administration and Marketing	\$308,559.92
\$164,971.54	Depreciation and Minor Capital	\$181,457.11
\$739,169.91	Program Services	\$2,255,961.42
\$996,029.58	Overheads and Service Costs	\$728,559.85
\$4,340,656.05	Total Expense	\$5,971,511.71
\$23,575.61	Surplus	\$38,892.40

Financial Notes

For the year ended 30 June 2014

Note 1: Statement Of Significant Accounting Policies

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirement of the Associations Incorporation Act Queensland. The committee has determined that the association is not a reporting entity.

The financial report has been prepared on accruals basis and is based on historic costs and does not take into account ranging money values or, except where specifically stated amount valuation of non-amount assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in preparation of this financial report.

(a) Depreciation

All non current assets are depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

The assets' residual values and lives are reviewed and adjusted if appropriate at each balance sheet date.

(b) Receivables and Payables

The entity recognises all receivables and payables with an invoice date on or before 30 June, at their GST inclusive value.

(c) Employee Entitlements

Provision is made in respect of the Association's liability for Long Service Leave and Annual Leave at balance date.

No provision is made for unpaid wages or sick leave accrued at balance date.

The provision for long service leave has been made for all employees after 7 years of service.

The long service leave and annual leave provisions are based on salary including salary sacrifice components, but not including superannuation.

(d) Income Tax

The association is a not for profit organisation and therefore is not subject to income tax under the Income Tax Assessment Act as the association's constitution prohibits the distribution among members of any profits or property remaining upon the dissolution of the association.

Note 2: External Grants And Project Funds

Unexpended Funds

Unexpended Funds at 30 June relate to the programs which are still operating at year end and where the association will either incur further expenses to complete the program or alternatively will refund the unexpended funds to the respective government departments.

Note 3: Lease Commitments

The association is committed to a 10 year commercial lease on its premises and is in its seventh year of such lease. A guarantee on the lease is secured by a Bank Term Deposit.

Note 4: Contingent Liabilities

There are no contingent liabilities at the 30 June 2014.

Note 5: Events After The Balance Sheet Date

No significant subsequent events have occurred since balance sheet date which would make these financial statements materially inaccurate or misleading.

Note 6: Surplus Funds

Surplus funds of \$277,000 which have been generated in 2012/2013 and 2013/2014.

Financial Years have now been included in the Retained Earnings figures.

These funds are to cover the following:-

- Future projects and growth of LifeTec business
- Contingency in case of loss of recurrent funding

Statement by Board of Management

For the year ended 30 June 2014

The committee has determined that the association is not a reporting entity and that this special purpose report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

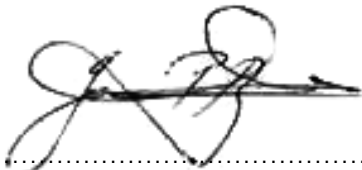
In the opinion of the committee the financial report:

1. Presents a true and fair view of the financial position of LifeTec Queensland Inc. as at 30 June 2014 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that LifeTec Queensland Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the board and is signed for and on behalf of the board by:



.....
David Edwards – Vice President



.....
James Reynolds – Treasurer

Dated this 30th day of August 2014

Independent Auditor's Report

For the year ended 30 June 2014

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of LifeTec Queensland Inc, which comprises the balance sheet as at 30 June 2014, the profit & loss statement, a summary of significant accounting policies and other explanatory notes.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the Associations Incorporation Act Queensland 1981 and are appropriate to meet the needs of the members. The committee's responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's

preparation and fair presentation of the financial report in order to design audit procedures that are appropriate to the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting obligations under the Associations Incorporations Act Queensland 1981. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

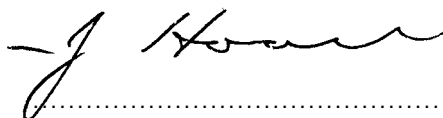
We believe that the audit evidence is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion, the financial report of LifeTec Queensland Inc presents fairly, in all material respects the financial position of LifeTec Queensland Inc, as at 30 June 2014 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the Associations Incorporation Act Queensland.



Norman J Hoare

Registered Company Auditor

MORRIS & BATZLOFF
Chartered Accountants
96 Lytton Road, East Brisbane

Dated this 30th day of August 2014



Noela

When Noela first heard about the 2014 Positive Ageing Journey Event through a friend, she quickly realised that it was an event that she couldn't miss.

Noela found the Positive Ageing Journey Event, coordinated by LifeTec very inspirational and informative. She learnt a lot from attending and found it great to be able to listen to inspiring people like Bill Bristow the founder of Angel Flight Australia and to also get some great information about how to stay healthy and active.

"It was great and informative day out. The Posititive Ageing Journey Event is something that everyone aged over 55 should attend to keep up to date with what is available."



Kurt

Kurt is a Legal Assistant with a Townsville legal firm. Kurt's passion is to play basketball.

Kurt has a spinal cord injury resulting in paraplegia and uses a wheelchair to mobilise. To enable Kurt to be competitive in his chosen sport he required a basketball specific wheelchair. LifeTec assisted Kurt to receive funding for a basketball wheelchair through the CAEATI Program (Community Aids, Equipment and Assistive Technology Initiative).

Kurt has now received his basketball wheelchair and is loving it.

"Had my first game in the chair last night and it felt insane! We have the North Queensland Games next Saturday so the new arrival could not have come at a better time.

Definitely happy with the positive experience I had with LifeTec and I'm happy to help get the message out to those who could benefit from LifeTec services."



Jackie initially found out about LifeTec through a conversation with a friend who had a stair lift installed for her father.

She referred Jackie to the Department of Human Services - Centrelink who put her into direct contact with LifeTec. LifeTec worked with Jackie to have a stair lift installed at her home. The lift enabled Jackie to return home from hospital earlier and enabled her to get up and down the stairs at her home.

"The service I received from LifeTec was excellent. Once I was in contact with LifeTec's staff, everything was taken care of with little disruption. The staff from LifeTec were very friendly and made us feel comfortable. The installation of the stair lift went without a hitch and any small hiccups were promptly dealt with.

I would recommend LifeTec to anyone and have since recommended the service to several people."

As a true social enterprise LifeTec is all about providing a professional and caring service to the community. We are active participants in a variety of community networks, activities and events that help us understand what works for you and what you need from us.

We are focused on providing you with free information and advice from health professionals to maximise your independence and safety.



EVERYDAY PEOPLE INDEPENDENT LIVING

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Acknowledgement of funding



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