

Connecting people
**ANNUAL
REPORT**

2014 - 2015

www.lifetec.org.au



OUR PURPOSE

LifeTec **connects people** and **communities** with assistive technology that enables their aspirations.

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Connecting people HIGHLIGHTS 2014-15



Over the past year we have delivered over **1500 unique sessions** of community talks and displays, display centre tours, professionals in-services and conference presentations.

LifeTec's telehealth services have saved clients and staff travelling up to **13,000kms**.



LifeTec's **social media** presence has grown considerably resulting in an increased engagement to clients and health professionals.

LIFETEC GENERATED FUNDS INCREASED 210% OVER THE LAST 5 YEARS



SMART AT WORKSHOPS

LifeTec's Smart AT workshops were successfully presented across throughout Queensland, **with a total of 538 registrants**.

Over **600 people** attended the LifeTec Positive Ageing Journey Event and our Seniors Week Expos in Townsville and Newmarket.



OVER 600 PEOPLE

3306 SERVICES



LifeTec provided **3306 services** including advisory services, education services, private services and telehealth services.

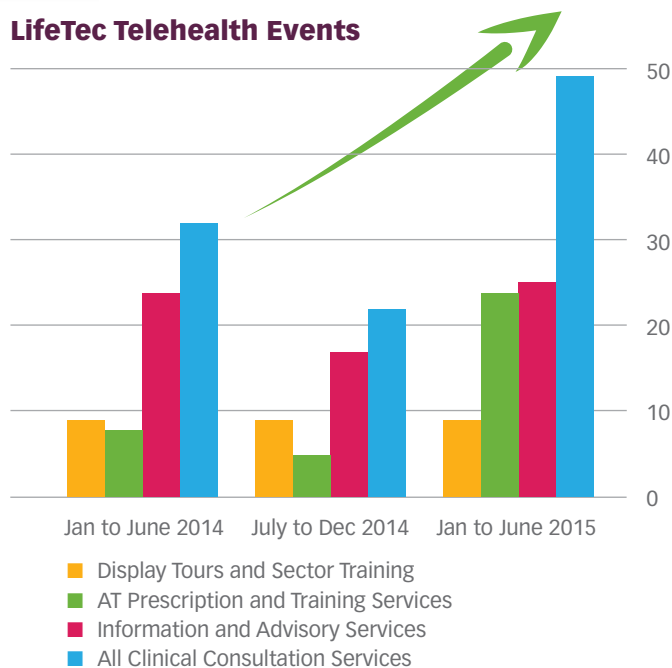
Connecting people INNOVATION



Telehealth Services

Our telehealth service continues to experience steady growth and is consistently demonstrating how effective this model of service can be to deliver a faster and more convenient way of accessing our range of expert clinical services. Using telehealth has saved LifeTec clients and staff travelling up to 13,000 km's last year and has reduced waiting times for similar clinical services. People are now using our telehealth services to provide clinical support and to access our assistive technology consultation, prescription, and implementation and training services. Any person can now book in a video consultation from their own home or community centre to assist them in their assistive technology needs whether this be for an individual prescription, training or consultation, staff in-service or training.

LifeTec Telehealth Events





Social Media

In an increasingly connected internet world, clients are continuing to access information online. The internet has allowed access to information, connections and social interactions for people that may not have been able to access them in a 'traditional' face to face method. This is nothing new for LifeTec, with our online database being available for over 10 years. But what about Social Media? Social media is allowing people to have a voice and hold organisations accountable. Communication with stakeholders, especially clients and AT users, has always been central to promoting AT and independence. This year, LifeTec engaged the services of a Social Media consultant to help develop a strategy to engage with people via platforms such as Facebook, LinkedIn, Twitter and You Tube.

Virtual Smart Home

In keeping with LifeTec's philosophy of allowing everyone to access information on AT, we have started development of an online Virtual Smart Home platform. With funding received from the Brisbane City Council, we are developing an online version of a smart home that will allow users to walk or drive a wheelchair through a traditional Queensland home to experience before and after accessible home modifications and AT applications. This will be a useful tool for people wanting to see how changes in their home may assist their independence. This first stage of the project showcases before and after accessible bathroom modifications, and is targeted at desktop computers. Future stages will add features, target mobile devices and populate the remaining rooms of the home with assistive technology.

Regional Service Development

The implementation of the National Disability Insurance Scheme and consumer directed care will create many new and exciting opportunities for clients and organisations working in the disability and aged care sectors.

One of these exciting opportunities will be the need for clients to have increased access to services that provide them with timely information about the most beneficial assistive technology solutions to help them meet their independence goals. LifeTec recognises this need and is actively researching various ways in which we can enhance our service delivery in regional areas. We are currently developing new models of service delivery that will increase our face-to-face contact with people in regional areas and allow them to trial assistive technology in a timelier manner.



Connecting people **CLINICAL SERVICES**



lifetec.brisbane

LifeTec has continued to engage with the community throughout Queensland promoting the benefits of assistive technologies for all.

Over the past year we have delivered over 1,500 unique sessions of community talks and displays, display centre tours, professional in-services and conference presentations.

Our information helpline continues to be busy, providing expert guidance and assistance for a wide range of assistive technology solutions. 2014 saw the expansion of our helpline with the commencement of our Skype Enquiries service where any person can contact our Brisbane centre for a free discussion with one of our friendly staff and to look at the range of assistive technologies available in our centre.

People continue to use this free service to see a live demonstration of some of the smart home technologies now available, to support their clinical practice in demonstrating items that they don't have local access to, to see how a particular product might work in detail or to seek expert advice and guidance about an assistive technology challenge they might be working on.

We look forward to continuing to deliver a wide range of expert clinical services throughout our community to ensure more people can achieve their aspirations through the best application of assistive technologies.



Connecting people EDUCATION

In the past year, LifeTec has pursued its educational program with vigour. We have continued to provide face-to-face workshops for Brisbane and Townsville based health professionals as well as extending our suite of webcasts for those whose training needs are best met through online learning at a time and place of their own choosing. LifeTec's webcasts continue to be frequently visited by YouTube users. We continue to provide regular product updates that showcase the latest developments in a range of equipment. The display rooms in both Brisbane and Townsville provide the venue for tours by TAFE students, most of whom are studying aged care.

LifeTec has worked with the wider community in various ways:

- In conjunction with the Department of Communities, Child Safety and Disability, in order to provide education in Smart AT, our Smart AT Road Show delivered training to 17 sites throughout Queensland. This training was exceptionally well received.
- In response to a special request, LifeTec provided a telehealth workshop in the Hunter New England local health district. Healthcare workers came from various locations for the event held in Tamworth.
- As part of its customised services to suit particular clients, LifeTec has been developing a partnership with an aged care and disability services provider to design and deliver training to their health professionals.
- The National Disability Insurance Scheme (NDIS) project to train health professionals in the NDIS drew on LifeTec's experience to design this training.

In order to prepare for an exciting future development, LifeTec has been busy laying the educational and technological foundations for the development of online learning.



Smart Assistive Technology (AT) Information Sessions

The rapid growth in the rate of development of different types of Smart AT is both exciting and challenging. Smart AT can be confusing and organisations can find it difficult to know where to start.

To help alleviate this confusion the Department of Communities, Child Safety and Disability Services engaged LifeTec to deliver the 2015 Smart Assistive Technology Information Sessions for service providers across Queensland. The aim of the sessions was to build service familiarity and promote the benefits of Smart Assistive Technology. The sessions explained how smart AT works, provided an overview of the range of devices currently available in Australia, and examined its application using local examples and case studies.

The Smart AT Workshop was developed and successfully presented across 17 locations in Queensland, there was a total of 538 registrants.

The sessions covered use of the following technologies:

- **Home Automation & Security**
- **Automated appliances**
- **Medication Management**
- **Prompts and Reminders**
- **Smart navigation and mobility devices**
- **Telehealth/Health management solutions.**

LifeTec will continue to provide ongoing support to clients and organisations with implementation of smart assistive technologies in person via video conferencing. Additional Smart Assistive Technology promotion will continue through social media including Facebook, Linked-in and LifeTec's website.

Those that were unable to attend the sessions will have the benefit of being able to access an online education package on Smart Assistive Technology to be released in August 2015.

Connecting people COMMUNITY

Positive Ageing Journey Event and Exhibition

LifeTec's dedication to exalting the benefits of maintaining an active, healthy and engaging lifestyle in later life is clearly displayed by our commitment in coordinating the Positive Ageing Journey Event over the past 3 years.

Aimed at baby boomers and beyond, the Positive Ageing Journey is a one-day event that provides expert speakers who deliver informative and fun presentations on various themes of healthy and positive ageing.

LifeTec has proudly been associated with the Positive Ageing Journey since the inception of the event in 2009. On Monday the 18th May 2015 the 5th incarnation of the event was held at the Kedron Wavell Services Club, Chermside. LifeTec has been the lead organiser of the event over the past three years.

The 2015 event was a huge success with over 300 people attending. Those in attendance received a range of practical ideas that they can incorporate into their own lives to help them enhance their experience of ageing and ultimately make it more positive.

Some of the comments from attendees included:

"A wonderful, professionally run, informative day ...well done"

"The event provided information to make our lives much more pleasant"

"My first time and what a great experience. Congratulations to all concerned"



Ian Rankin, Stephen Pether, LifeTec's Townsville Manager, Deputy Mayor Vern Veitch and radio presenter Steve "Pricey" Price.

Seniors' Week Expos

To celebrate and raise awareness of the important contribution that older people make to society, LifeTec held expos at Newmarket and Townsville during Seniors' Week. Both Expos were held to Launch Seniors' week on Monday 18th August 2014.

Brisbane Seniors' Expo

LifeTec worked collaboratively with a range of organisations to develop the expo. The program for the day included entertainment by a school choir, string quartet and a ukulele trio, in conjunction with displays from a large variety of organisations that provide services to seniors. One of the highlights of the expo was an art exhibition of works created by seniors.

Townsville Seniors' Week

Seniors had a spring in their steps when launching Seniors' Week at LifeTec on Monday 18th August.

Deputy Mayor Vern Veitch and radio presenter Steve "Pricey" Price joined the crowd of over 200 for a morning of fun whilst learning more about some of the community resources available to seniors.

Community Events

Throughout the year LifeTec engages with a wide range of clients, key stakeholders and other organisations by supporting, exhibiting and attending a wide range of different events, expos and conferences. These events are as diverse as the clients that we see and range from events such as the University of the Third Age International Conference, Assistive Technology Suppliers Association (ATSA), Daily Living Expo, Disability Awareness Expo, McGregor Lions Club Health Expo, NAIDOC Family Fun Day, plus many more.

Our commitment to enhancing the awareness of assistive technology amongst the general community remains unwavering and we will continue to support and be involved in future events.

Connecting people HOME MODIFICATION



BEFORE



AFTER

Spinal Cord Injury Response (SCIR)

2015 marks the third year LifeTec has successfully administered the SCIR Private Home Modifications Program. The outcomes for stakeholders and most importantly clients, continues to be positive, with reduced waiting times resulting in the ability to give more people access to the funding. The last financial year has seen an increase in the number of clients we were able to successfully get back home, with 44 new clients having home modifications. 13 of these clients were from regional and remote areas. 71% of clients were assisted with bathroom modifications increasing their safety and independence with individual self-care and 43% of our clients were assisted with modifications to provide access to the home. These modifications included everything from ramps to stair lifts and major multi-storey lift works.

This continued success comes from the dedication of LifeTec's Senior Occupational Therapist, Jamie Matveyeff and his team, as well as a framework of practice that LifeTec has implemented in the program.

With this experience and successful framework in place, we now offer an all-inclusive home modification service, with consultation, design and planning, right through to completion of the building work. With people increasingly wanting to 'age-in-place', home modification it is a great way to assist in independent living, rather than moving house and just transferring mobility, independence and safety issues to a new house. Home modification does not have to be a large-scale transformation. Typically, smaller changes now, with appropriate provisions for future changes, means that a client can stay in their chosen location, even as their circumstances change over time.



Above: An example of a kitchen modification for a client of the SCIR home modification program. The client had an unusual presentation of his spinal injury in that he was walking, however, his shoulder, arm and hand function was significantly limited. His role within the home had moved to primary meal provider. You will note the following special features, overhead cupboards were lowered into a more accessible zone, side opening wall mounted oven and an induction cooktop for improved safety and access and the use of drawers to replace the majority of the lower inaccessible cupboard spaces.

Connecting people HOME MAINTENANCE

Townsville Home Maintenance Service

2015 has been a busy and exciting time for the Home Maintenance and Modification Services provided from the Townsville office.

Over the last year Townsville residents over the age of 65 have been able to contact LifeTec to receive assistance with their home maintenance. This can include:

- Installing smoke alarms / batteries
- Replace light bulbs
- Lock repairs
- Replace door handles
- Re mesh window and door screens
- Install Perspex door shields on screen doors
- Minor repairs to toilets
- Replace tap washes and tap ware

Townsville Home Modification Service

This year saw a record number of projects completed to improve the safety and wellbeing of clients enabling them to remain in their own home.

LifeTec contracted Lifts NQ to install a Hydro 16 hydraulic lift at the residence of Mr Kevin Gunthorpe.

“The professionalism and understanding shown by all involved was excellent. I appreciate so much the new lift that has been installed and it makes my life as a bi- lateral amputee so much easier”
Mr Gunthorpe said.

Below Left: LifeTec Townsville Manager, Stephen Pether with Genine Camilli, Client Services Officer and Geoff Flemming, Home Maintenance Officer.

Right: Home Modification Client Kevin Gunthorpe shaking hands with Gary Cairns and Julius Nyambane from Lifts NQ.



Feedback from a Home Modification Client about the continued high level of service received



Thanks for all the help in getting this stair climber installed in my home. It is a wonderful aid to me where I was thinking that the stairs were getting higher every day and now I just float up and down with no strain on my arms to pull me up, or my legs and back. Just what every elderly person needs in their highset homes. Oh... what a difference. My legs and back say “Thank you”. Those steps were getting harder to climb every day.

I am a very happy “oldie” knowing I can stay in my much loved home now with this stair climber chair.

Great Government idea and hope they keep it up as I think this will keep people in their own homes, where, let’s face it, we all want to remain.

Kind regards,
Mary C Mizzi

Connecting people **EVERYDAY LIVING**

Julie and Jess.

Julie is the Executive Officer and Jess is the Service Development Manager at Community Lifestyles Agency (CLA) in Maryborough.

Community Lifestyles Agency is a not for profit organisation and receives funding from Disability Services to provide individualised support to clients and assist with accommodation support, community access and post school services.

"LifeTec has been able to link us in with Smart AT that has been able to alleviate the need for support hours being used for the activities of daily living and now the support can be used for more meaningful goals and outcomes, which is fantastic for our clients in terms of quality of life."

"The community services sector is lucky to have an organisation like LifeTec, because they meet everyone's individual needs and they make individuals feel valued. Additionally, the inspiration LifeTec originally gave us to develop our assistive technology resources hub and the possibilities on how this will benefit the wider community."

Jess Lane, Service Delivery Manager, Community Lifestyles Agency with CLA client Mikhael.



Connecting **WITH CLIENTS**





President's Report

LifeTec's work over the last year reflects our rigorous preparation for the significant changes that consumer directed care reforms will bring to our sector.

We have undertaken extensive consultation with internal and external stakeholders to ensure we have clarity of opportunities and challenges that lie ahead. This information has helped us to focus on strategies that will further increase LifeTec's value proposition to our stakeholders. As a result, I am pleased to say we see a bright future for the important role that LifeTec will continue to play in providing assistive technology solutions to people in these changing times.

Management has been busy developing new and innovative models to ensure LifeTec's services meet our clients' preferences, both now and in the future. Under our digital strategy, we have digitised many of LifeTec's activities including clinical, educational and business functions. This strategy has resulted in many benefits for our clients including the creation of our Skype Enquiries service, the provision of a growing number of clinical consultations through telehealth, and delivery of professional education and training through webinars. It has also enabled us to deliver other business functions electronically including marketing and administrative tasks. In addition, we have also transitioned all of LifeTec's IT to the Cloud to ensure it remains efficient and future proof.

We have also commenced other service development work to ensure LifeTec is well placed to meet changing client expectations. This work is designed to better meet peoples' growing expectations of professional services, and is in direct response to specific wants and needs indicated by our clients.

Two examples include the facilitation of assistive equipment, and the establishment of new LifeTec Access Points. The facilitation of equipment will look at ways of helping clients obtain their chosen assistive devices by offering to help them with its acquisition on their behalf. Although this service improvement initiative will add to clients' convenience for those who request, it will not result in LifeTec entering into any commercial arrangements with suppliers.

Our new Access Points initiative is designed to make assistive solutions more readily accessible through regional providers. This strategy will focus on partnering with existing service providers to make assistive technology solutions available to people at an earlier stage in their life. This preventative approach is expected to present many benefits including greater uptake of assistive devices, greater independence

and safety, and a reduction in avoidable admissions to hospital. Our CEO, James Barrientos, will provide further details in his accompanying report.

LifeTec's value propositions will also extend to our funding bodies. In an age of contestability, LifeTec continues to provide Government with exceptional value for money. Our innovation, efficiencies and business acumen has resulted in the delivery of more services, better client outcomes and solid financial stability. This result, combined with our stable human resources, puts LifeTec in a good position for future growth with our Government partners.

LifeTec has a strong relationship with its funding bodies, and I would like to take this opportunity to acknowledge our continued support from the Department of Communities, Child Safety and Disability Services and the Department of Social Services. I sincerely thank our valuable partners for their continued support of LifeTec's good work.

On behalf of the LifeTec Board, I would like to acknowledge the great work of all the LifeTec staff for their great work which is evident in our many successes. James and the LifeTec team are not only continuing to innovate and enhance our current service offerings, they are preparing us well for challenges ahead and the changing environment in which we operate.

Finally, my sincere gratitude to my board colleagues Greg Moroney, James Reynolds, Richard Barber, Elizabeth Hughes, Renita Garard, Nonie Malone, and Jan-Maree McGregor for the commitment and knowledge they bring to LifeTec. The Board goes from strength to strength and continues to work effectively together with management and staff at LifeTec.

I look forward to the year ahead.

David Edwards
President
LifeTec





CEO's Report

Adapting to changing times is essential for an organisation's success. I believe LifeTec has excelled in this area as evidenced by our robust preparations for consumer directive care.

LifeTec's preparatory work has also resulted in close alignment with Government priorities, outstanding client outcomes, and further improved value proposition to all stakeholders. I am proud to share some of these successes with you.

One of our most important goals is to make a positive difference in peoples' lives. I am happy to report we have continued to achieve outstanding client outcomes with over 94% of our clients reaching their stated goals, developed innovative models to significantly improve clients' ease of access and convenience with the introduction of additional digital services, and provided high value for money to our funders by delivering more services and reducing wait times from previous providers.

LifeTec has many talented staff who combine genuine client focus with a progressive nature. As a result, we are continuously innovating our service delivery and business functions. An example of this is the introduction of our Skype Enquiries service this year. Complementing our highly successful telehealth model, our Skype Enquiries service means anyone with access to the internet and a computer can now learn more about the vast range of assistive technology devices by video link with one of our health professionals. Importantly, people can do this from the comfort of their own home or place of residence. Our dedication to innovation has also resulted in LifeTec transitioning to the Cloud this year. All our IT applications are now in the Cloud meaning our staff can now operate on mobile computing platforms, allowing them to operate wherever there is appropriate connectivity. This will ensure our services remain responsive to client demands and trends as we prepare for sector reforms.

LifeTec's decision a few years ago to grow its accommodation services has been a rewarding one with the continued success and growth. This service sees our health professionals prescribe home modifications, universal designs and other assistive technology to ensure people can remain living longer and safer in their homes. In December 2014, management was successful in its bid to transition the over 65's Home Modifications and Maintenance program from the Townsville City Council to LifeTec. In that time, we have improved client satisfaction levels and reduced a three year wait time to a few weeks. In addition to this, management has also consolidated

the under 65's Home Modifications and Maintenance program to similar results.

As reported in previous reports, LifeTec also manages the Spinal Cord Injuries Response program. Our management of this hospital discharge program has improved client outcomes including satisfaction, and reduced wait times by over 70% since we took it over. Although these results are pleasing, one of the biggest benefits of LifeTec taking over home modification services remains the value add we deliver to our clients with our other complementary services. This means when our health professionals are onsite, they will often identify and provide other solutions to meet the person's needs and wants. We see a bright future for LifeTec's accommodation services under consumer directed reforms.

I am also pleased about the high level recognition of LifeTec's proven and innovative services. This recognition has led to our engagement by the NDIA and Queensland Government to develop and deliver specialised education programs. In conjunction with Home Modifications Australia, LifeTec was contracted to provide home modification education to health professionals in some of the NDIS trial sites across Australia. Closer to home, the Queensland Department of Communities, Child Safety and Disability contracted LifeTec to develop and deliver a Smart AT Education program to hundreds of health professionals across the state.

Of course, every organisation needs financial stability to develop which is why I am very happy to report that LifeTec's successful financial management has given us a solid platform to grow our current and future services with confidence. In 2014 - 2015, LifeTec reached an all-time high income of \$7.1 million and achieved a 12% increase in Government recurrent funding. This is an outstanding result considering the current uncertain environment. Our income maximisation strategy has also seen our private services continue to grow resulting in a 210% increase in LifeTec generated income in the last year. This continued growth has led to a 48% increase in LifeTec's equity over the last four years, giving us the financial stability to retain significant funds to cover future projects and growth of our services.



When I think about LifeTec's future, I cannot help but be excited. Our organisation has evolved over the years resulting in a robust platform which has enabled us to prepare well for changes under consumer directed care reforms. To ensure LifeTec continues to provide high value to all our clients, we have commenced work on several service development initiatives. Two of these include the Facilitation of Assistive Technology (AT), and new LifeTec Access Points. Both of these services are designed to make it easier and convenient for clients to access assistive technology solutions to help them realise their aspirations and remain connected with their communities.

Facilitation of AT will mean our staff will assist clients, who wish to take up this service, to acquire their chosen AT. There is plenty of evidence that points to a lack of access to AT as being a major barrier to its uptake. Combined with the fact that the majority of our clients currently request this assistance, we believe this will be a welcome service improvement. New LifeTec Access Points are designed to make AT solutions and expertise more readily available in regional areas. It also aims to take a more preventative approach to AT solutions by making these available at an earlier stage in a person's life and planning. New LifeTec Access Points will be established by creating partnerships with complementary service providers in our sector.

Management understands that LifeTec's value proposition to our clients and other stakeholders needs to be clearly articulated to help people understand the benefits of engaging our services. Our client outcomes framework currently measures the impact our services have on people reaching their functional goals. This outcome already indicates a very high success rate of people reaching their goals after engaging LifeTec (over 94%), however, we feel it is important to extend this work to also measure economic and social outcomes of AT interventions. This will include metrics such as savings in health expenditure by reducing inappropriate admissions to hospitals, and the economic contribution to society resulting from assisting people with disabilities to return to the workforce. We believe the contestable market conditions resulting from reforms will make it even more crucial to demonstrate these benefits in a tangible way.

I am also very pleased to report that our relations with Government continue to strengthen. Their recognition of the benefits AT brings to our mutual clients, and the role LifeTec plays in this space, was demonstrated by Government's extension of funding to LifeTec. We are delighted to have received confirmation of recurrent funding from the Department of Communities, Child Safety and Disability, and the Department of Social Services. I thank our Government partners for their continued support and recognition of LifeTec's valuable work.

Of course none of these exciting initiatives would be possible without the right people, and our people are LifeTec's greatest strength. LifeTec's success and prudent preparation for a consumer driven market is a result of the contribution of all our talented and dedicated staff. Not only are our staff passionate about helping improve peoples' lives, they are truly skilled in understanding and responding to our clients' holistic wants and needs. LifeTec also enjoys a wonderful team membership culture which is evident from our high staff retention. In addition to this, stability of our staff was recently demonstrated by all three members of our executive management team reaching their ten year milestone this year. I extend my sincere thanks to all our staff for their tremendous work, with special thanks to Ian Rankin, Wendy Stevens and Stephen Pether.

Finally, I would like to extend my thanks to the LifeTec Board for their expertise, generosity of time and their trust in management. My special thanks also to our President, David Edwards, for his unwavering direction and leadership since stepping into the role in 2014.

I look forward to next year with anticipation as LifeTec continues to help more people get more out of life.

James Barrientos
Chief Executive Officer
LifeTec



Our Staff

1 July 2014 to 30 June 2015

Board of Management (Office Bearers)



Mr David Edwards

President



Mr Greg Maroney

Vice President



Mr James Reynolds

Treasurer



Mrs Renita Garard

Deputy Treasurer

Board of Management

Richard Barber
Elizabeth Hughes
Noni Malone
Jan-Maree McGregor

Senior Management Team

James Barrientos
Chief Executive Officer
Ian Rankin
Business Manager
Wendy Stevens
Services Manager

Manager Townsville

Stephen Pether

Community, Digital & Marketing

Desleigh de Jonge
Scott Green
Tony Baird

Senior Health Professionals

Amy McKenzie
Chris Sweeney
Gaenor Walker
Jamie Matveyeff
Natalie Sanders

Health Professionals

Alicia Parry
Bradene Standen
Dennis Lo
Jennifer Poppe
Kati Graham
Katie-anne Grice
Matthew Goyne
Michael Sharp
Natalie Harbour
Rhiannon Courtney
Sally Redman
Tessa Feinberg

Education Services

Terrie Ferman
Zoe du Cann

Townsville Home Modification Service

Genine Camilli
Geoff Flemming

Senior Client Service Officer

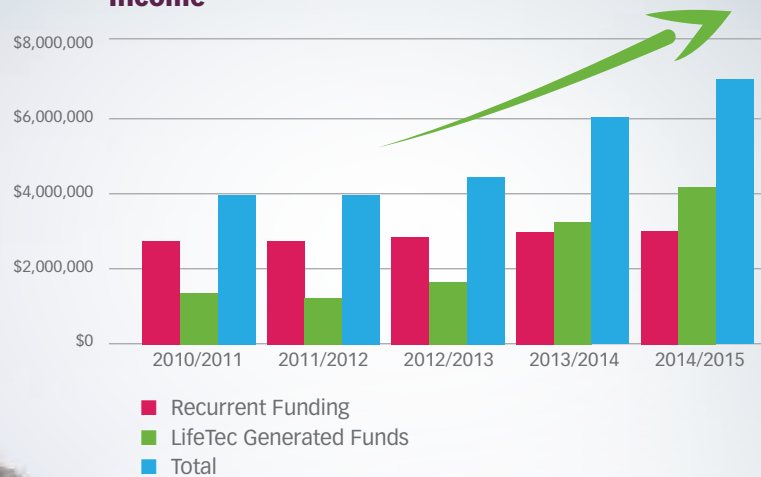
Jenny Velkovic

Client Service Officers

Barb McCulloch
Janice Beamish
Jean Luik
Judy Jacobsen
Kate Stafford
Lindsay Nott
Shontell Bound
Wol Thiik

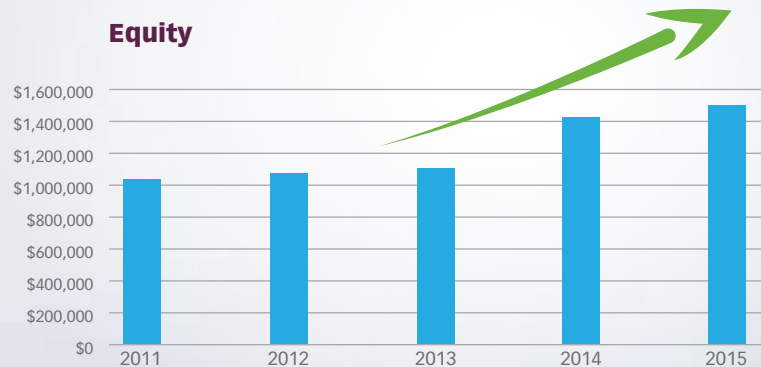
FINANCIALS

Income



LifeTec Generated Funds increased **210%** over five years.

Equity



Continued growth has led to a **48%** increase in equity.



Balance Sheet

as at 30th June 2015

2014		Notes	2015
	Assets		
	Current Assets		
\$1,332,391.61	Cash, Deposits and floats		\$1,233,652.68
\$84,862.86	Accounts receivable	1.c	\$81,015.43
\$5,831.52	Payments in advance		\$62,611.33
\$1,423,085.99	Total Current Assets		\$1,377,279.44
	Fixed Assets		
\$1,244,004.00	Equipment and Motor Vehicles (after depreciation)		\$1,198,742.08
\$2,667,089.99	Total Assets		\$2,576,021.52
	Liabilities		
	Current Liabilities		
\$42,415.76	Accounts Payable		\$13,995.94
\$44,600.69	Employee and Payroll Liabilities	1.d	\$52,991.48
\$77,765.00	GST		\$94,767.18
\$815,452.00	Grants Unexpended	2	\$559,754.74
\$134,014.85	Leave Provisions	1.d	\$161,846.53
\$1,114,248.30	Total Current Liabilities		\$883,355.87
	Non Current Liabilities		
\$141,947.00	Provision for Long Service Leave		\$174,529.00
\$141,947.00	Total Non Current Liabilities		\$174,529.00
\$1,256,195.30	Total Liabilities		\$1,057,884.87
\$1,410,894.69	Net Assets		\$1,518,136.65
	Equity		
\$1,095,002.29	Balance at 1st July		\$1,133,894.69
\$38,892.40	Plus Net Income		\$37,241.96
\$277,000.00	Plus Surplus Retained	6	\$347,000.00
\$1,410,894.69	Balance at 30th June 2015		\$1,518,136.65

Profit and Loss

as at 30th June 2015

2014		Notes	2015
	Income		
\$2,826,106.39	Recurrent Funding		\$2,943,169.10
\$3,184,297.72	LifeTec Generated Funds		\$4,081,529.83
\$6,010,404.11	Total Income	1.a	\$7,024,698.93
	Expense		
\$2,496,973.41	Staffing Costs		\$2,544,185.68
\$308,559.92	Administration and Marketing		\$318,148.01
\$181,457.11	Depreciation and Minor Capital	1.b	\$168,138.97
\$2,255,961.42	Program Services		\$3,083,622.34
\$728,559.85	Overheads and Service Costs		\$873,361.97
\$5,971,511.71	Total Expense		\$6,987,456.97
\$38,892.40	Surplus		\$37,241.96

Financial Notes

For the year ended 30 June 2015

Note 1: Statement Of Significant Accounting Policies

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act Queensland. The committee has determined that the association is not a reporting entity.

The financial report has been prepared on accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated current valuation of non current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(a) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable.

Interest revenue is recognised as received.

Grant and donation income is recognised when the association obtains control over the funds, which is generally at the time of receipt.

All revenue is stated net of the amount of goods and services tax.

(b) Depreciation

All non current assets are depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

The assets' residual values and lives are reviewed and adjusted if appropriate at each balance sheet date.

(c) Receivables and Payables

The association recognises all receivables and payables with an invoice date on or before 30 June, at their GST inclusive value.

(d) Employee Entitlements

Provision is made in respect of the Association's liability for Long Service Leave and Annual Leave at balance date.

No provision is made for unpaid wages or sick leave accrued at balance date.

The provision for long service leave has been made for all employees after 7 years of service.

The long service leave and annual leave provisions are based on salary including salary sacrifice components, but not including superannuation.

e) Income Tax

The association is exempt from income tax under Subdivision 50-B of the Income Tax Assessment Act.

f) Impairment of Assets

At the end of each reporting period, the committee reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the income and expenditure statement.

Note 2: External Grants and Project Funds

Unexpended Funds

Unexpended Funds at 30 June relate to the programs which are still operating at year end and where the association will either incur further expenses to complete the program or alternatively will refund the unexpended funds to the respective government departments.

Financial Notes

For the year ended 30 June 2015

Note 3: Lease Commitments

The association is committed to a 10 year commercial lease on its premises and is in its eighth year of such lease. A guarantee on the lease is secured by a Bank Term Deposit.

Lease commitments of the association are as follows:

Property

Payable within 1 year	\$422,081
Payable after 1 year	\$785,030

Equipment and Vehicles

Payable within 1 year	\$26,982
Payable after 1 year	\$38,987

Lease payments have been charged as expenses in the periods in which they have been incurred.

Note 4: Contingent Liabilities

There are no contingent liabilities at the 30 June 2015.

Note 5: Events After the Balance Sheet Date

No significant subsequent events have occurred since balance sheet date which would make these financial statements materially inaccurate or misleading.

Note 6: Surplus Funds

An amount of \$70,000 has been charged against 2015 earnings and separately included in equity as a retained Surplus. Surplus retained at 30 June 2015 including allocations from previous years totals \$347,000.

These funds are to cover the following:

- Future projects and growth of LifeTec business.
- Contingency in case of loss of recurrent funding.

“ I really really enjoyed the recent Positive Ageing Journey Expo at Kedron-Wavell. It was not only informative, but also entertaining. The friendly atmosphere made the day refreshing to my soul.

I have also attended the Senior's Expo at your LifeTec Centre previously and had a similar experience. These programs are great. I am informed of extended services out there. Education on social concerns, safety and technology is also seriously appropriate, especially in this day and age. Handy gadgets and aids to eases and improve struggles always brings a smile or at least an awkward grin of curiosity.

I look forward to such events and would favourably consider any future invitation to these and similar events. ”

Lynne

Statement by Board of Management

For the year ended 30 June 2015

The committee has determined that the association is not a reporting entity and that this special purpose report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

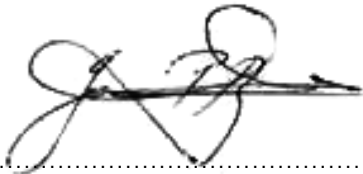
In the opinion of the committee the financial report:

1. Presents a true and fair view of the financial position of LifeTec Queensland Inc. as at 30 June 2015 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that LifeTec Queensland Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the board and is signed for and on behalf of the board by:



.....
David Edwards – Vice President



.....
James Reynolds – Treasurer

Dated this 28th day of August 2015

Independent Auditor's Report

For the year ended 30 June 2015

We have audited the accompanying financial report, being a special purpose financial report, of LIFETEC QUEENSLAND INC, which comprises the committee's report, the balance sheet as at 30 June 2015, the statement of profit & loss for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by the board of management.

Committee's Responsibility for the Financial Report

The committee of LIFETEC QUEENSLAND INC is responsible for the preparation and fair presentation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Act Qld and is appropriate to meet the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

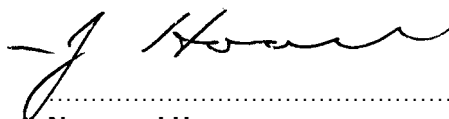
We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of LIFETEC QUEENSLAND INC as at 30 June 2015 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Associations Incorporation Act Qld.

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist LIFETEC QUEENSLAND INC to meet the requirements of the Associations Incorporation Act Qld. As a result, the financial report may not be suitable for another purpose.



Norman J Hoare

Registered Company Auditor

MORRIS & BATZLOFF
Chartered Accountants
96 Lytton Road, East Brisbane

Dated this 28th day of August 2015

As a true social enterprise LifeTec is all about providing a professional and caring service to the community.

We are active participants in a variety of community networks, activities and events that help us understand what works for you and what you need from us.

We are focused on providing you with free information and advice from health professionals to maximise your independence and safety.



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EVERYDAY PEOPLE
EVERYDAY
LIVING

Acknowledgement of funding

